

FREQUENTLY ASKED QUESTIONS

FAMILY PROMOTION AND SOCIAL WELFARE DIVISION

Q. 1. Who is a Lay Volunteer?

A lay/volunteer counselor is a citizen who offers his/her time, skills and resources to support individuals and families in need of guidance and counseling, under the direction of the Social Development Officer without remuneration.

Q. 2. What is Elder Abuse?

Elder Abuse is any intentional action that harms or creates the risk of harm to a vulnerable older adult. Elder abuse is perpetrated physically, emotionally, sexually, through exploitation, neglect and abandonment.

Q. 3. What is the Family Promotion and Social Welfare Division doing about the rampant issue on suicide cases?

The Draft National Policy on Family Promotion and Protection seeks to address the issue on mental health and well-being, including community outreach programs on family mental health, applying ethical guidelines that protect the mentally challenged, and encouraging suicide prevention initiatives.

The Department of Social Development has enlisted Lay Volunteers Counselors in all Sub County Offices and one of their core functions is to provide guidance and psychosocial support to individuals and families in need of care and protection at community level.

Q. 4. What do you mean by family promotion?

This is the deliberate process of giving families the necessary opportunities, relationships, networks, and support to become functional and self-reliant.

Q.5. What is Aging?

This is the process of growing old manifested in the multidimensional process of physical, psychological and social change.

Q.6. What is Gerontology?

This is the study of the process of ageing.

Q. 7. What is Geriatrics?

This is the branch of medicine that deals with the diseases, debilities and care of older persons

Q. 8. What are the international, regional, legal, policy and institutional frameworks on older persons?

These include: The Universal Convention of Human Rights (1948), African Charter of Human and People's Rights, International Covenant on Civil and Political Rights (ICCPR, 1966), International Covenant on Economic, Social and Cultural Rights (ICESCR,1966), UN Declaration on the Right to Development (1986), The Convention on the Elimination of Racial Discrimination(CERD, 1965), The Convention on the Elimination of all forms of Discrimination against Women (CEDAW,1979), The Convention against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment (CAT, 1984), The Convention on the Rights of the Child (CRC, 1989), International Labour Organizations Conventions (Various), UN Standards Rules on Equalization on Opportunities for Persons with Disabilities (1992), UN Convention on the

Rights of Persons with Disabilities (2006), UN Plan of Action on Ageing (1982), UN Principles for Older Persons (1991) and UN Proclamation on Ageing (1992)

Q. 9. Does Kenya have Institutions for Older Person?

Yes. Various charitable organizations have been operating residential institutions for older person.

In 2018 the Ministry of Labour and Social Protection launched the National Standards and Guidelines on the Establishment and Management of Institutions for Older Persons to harmonize national guidance on the establishment and management of residential and non-residential institutions offering services to older persons.

DISABILITY DIVISION

Q. 1. What does the department do for PWDs?

- Cash transfer for PWDs
- Vocational skills training to PWDs
- Provision of Start-up toolkits
- Advocacy and awareness creation on disability

- Provision of Assistive devices through the National Council for PWDs

Q. 2. What are the categories of PWDs?

- Physical disability
- Visually impaired
- Blind
- Deaf blind
- Mental disability
- Hearing impaired
- Albinism

Q. 3. How many Vocational Rehabilitation Centers do we have in the Country?

1. Nyandarua VRC
2. Kabarnet VRC
3. Itando VRC
4. Industrial Rehabilitation Centre- IRC
5. Kakamega
6. Muriranjias
7. Machakos VRC
8. Bura VRC
9. Embu VRC
10. Kericho VRC
11. Odiado VRC
12. Kisii VRC

Q.4. What are the main courses offered in VRCs?

Tailoring, Dressmaking, Salon and beauty Therapy, Welding and Metalwork, carpentry and joinery, Wiring and Electrical, Shoemaking, Computer packages, Electronics, Motor Vehicle Mechanics

Q. 5. What is Disability Mainstreaming?

A strategy through which concerns, needs and experiences of persons with disabilities are made an integral part or dimension of the design, budgetary allocation, implementation, monitoring and evaluation, and reporting of policies and programmes in all political, economic and societal spheres so that persons with disabilities benefit equally and inequality is not perpetuated.

Q. 6 What type of assistive devices does the Ministry offer to Persons with Disabilities?

Through the National Council for Persons with Disabilities, the Ministry offers: --

- Wheelchairs
- Hearing Aids
- White Canes
- Clutches and Tricycles

Q. 7. What commitments did the Country make during the Global Disability Summit held in the United Kingdom in July, 2018?

To raise public awareness on disability rights and to support the involvement of persons with disability and/or their representative organizations in the process

To develop and implement costed inclusive education sector plans that focus on equipment, infrastructure and teacher training.

To improve the lives of persons with disabilities and to enhance opportunities for the development of their economic potential

To finalize and implement the national disability policy on assistive devices and support services.

To promote the collection of accurate data on persons with disability, disaggregated by gender, age, disability and geographic location for use in planning.

Community Capacity Support & Development Division

Q.1. where can registration of groups and CBOs be done?

Social Development Offices and Huduma Centres

Q.2. What is the registration fee?

Self Help Groups -KSH 1000

Community Based Organization-KSH-5000

Q.3. Is the Certificate renewable?

Yes. Annually

Q.4. How much is the Renewal fee?

Ksh-200 for Self Help Groups

Ksh-500 for Community Based Organizations

Q.5. What are the registration requirements?

Filled registration form

Minutes seeking registration

List of members duly Signed

Constitution /By-laws

(Please note the above document should be filled in triplicate)

Q.6. How long does it take for the certificate to be ready?

Minimum of 2 weeks

Q.7. Is it necessary to submit group returns?

Yes

Q.8. Where does the group go to get assistance in case of group conflict?

Social Development Office where they registered

Q.9. What is the bank opening requirements for registered groups?

2 copies of group minutes seeking bank opening with group officials outlined

2 copies of list of members duly signed

2 copies of the group registration certificate

2 copies of the group Constitution

